**TESTING QUESTIONAIRE – Test User 4 Response**

1. On first glance of the application’s name, what do you think the application is for?

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| Checking car faults and issues |

1. What do you think about the design of the application?

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| It is simplistic and easy to navigate. It could maybe do with a more pleasing design but it works for the idea it proposes |

1. What interest you more about the application?

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| I enjoy the images which accompany the text, ensuring the user definitely knows their issue from image examples. |

1. How easy were you able to navigate through the application?

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| I found it quite easy to navigate. The navigation bar was difficult to find as the image representing it did not appear. Apart from this, when I did find it, the menu options were clear and coherent. |

1. What did you test in the application?

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| I examined all aspects of the application, going through the lists of faults etc. |

1. How easy and straight forward was it?

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| It was very easy and straight forward. Excellent simple design. I would not want to be stuck with a car issue and have to navigate through an advanced confusing app to find answers. This app presents answers front and center as i would require them; immediately. |

1. Were you satisfied with the result?

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| Yes, I found it very simple to discover issues and their name and cause. |

1. How fast is the application response?

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| Very fast. Immediate. |

1. What would you suggest changing in the application?

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| The design could possibly use some work. The nav bar was hard to find which slowed me down a bit. |

1. What additional functionalities you wish the application had?

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| Possibly a way to save and easily re-view options/ issues I have encountered before? |

1. Did you feel too much information or permission was being asked?

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| No |

1. Is the pre saved dashboard fault symbols useful? And do they reduce stress and worry?

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| Yes. Very coherent and easy to read and understand. |

1. Does the inclusion of Roadside assistance numbers and services stand out, and if so, why? Do you think this is a good feature to the app?

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| Yes. Having these readily available after possibly using the app to source an issue with one’s car that then needs assistance is very handy. |

1. Is the user input forum useful to help detect the severity of seriousness of the fault?

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| Yes. It asks the right questions |

1. Do you think the use of a Q&A system is useful? or is there to much clicking involved?

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| It is useful. I would say if the issue was more immediate, a user could simply ring the number which is displayed on the app. |

1. Would you use the application over googling the fault to get a better understanding of the fault shown on your car’s dashboard?

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| Yes. google may provide varying results and answers and it is hard to know which to trust. |

1. Do you think this app will help you to learn more about car dashboard fault symbols? If so, why?

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| Yes. It is very clear and informative and a simple way to learn about issues in one place, rather than googling an issue and forgetting it for having lost the website I found the issue cause on. |

1. Would you be in favour of using this application (APP) again? If so, why?

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| Yes. Easy to navigate. Clear purpose. |